



Product Order Page

Name:	Quotation No:
Address:	Customer assisted by:
	Date:
	Source:
Postcode:	Type of Water System (must be completed)
Tel. Number:	Mains Pressure <input type="checkbox"/> Combination Boiler <input type="checkbox"/> Gravity Feed <input type="checkbox"/>
Email:	

Item	Quantity	Description	Price
Baths			
Bath Taps			
Bath Waste			
Panels			
Basin			
Pedestal			
Basin Taps			
Basin Waste			
Pan			
Cistern			
Seat			
Bidet			
Bidet Taps			
Shower			
Shower Tray			
Enclosure			
Shower Waste			
Shower Pumps			
Radiator			
Radiator Valves			
Accessories			
Payment Methods	<input type="checkbox"/> Visa <input type="checkbox"/> Mastercard <input type="checkbox"/> Cheque <input type="checkbox"/> Cash	Total inc. VAT	

Product Lifetime Guarantee



We are committed to providing you with quality, designer products at great value prices. A new bathroom is a significant investment that creates a fresh dimension for you and your home. So you can continue to enjoy your bathroom for years to come, we're delighted to offer our lifetime guarantee on the range of products manufactured by tc bathrooms.

Our guarantee is provided by traditional contemporary bathrooms, trading through company number 03494394, whose registered office is at 800 Bretton Park Way, Bretton Park Ind Est, Dewsbury, WF12 9BS.

Our guarantee is only applicable in the UK and ROI and is subject to certain terms & conditions and exclusions which do not affect your statutory rights.

What is covered

Our guarantee covers the material structure of any tc bathrooms' product purchased by you against material defects for the lifetime of the product.

At our discretion, we will replace in part or whole, any tc bathrooms' product which is covered by our guarantee. If a replacement tc bathrooms' product is offered by us, but identical goods are no longer available, then we reserve the right to replace the tc bathrooms' product with the nearest equivalent.

What is not covered

Our guarantee does not cover defects arising in respect of:

- (i) fair wear and tear;
- (ii) misuse or abuse;
- (iii) non consumer use;
- (iv) failure to install or utilise the tc bathrooms' product in accordance with any written instructions, good plumbing practice or any legislation;
- (v) electrical failure;
- (vi) moving parts or parts which are likely to perish over time (such as rubber seals);
- (vii) parts which do not form part of the material structure of the tc bathrooms' product;

Labour and other costs incurred by you (including direct and indirect losses) will not be covered by us.

Registering the guarantee

Our guarantee is only effective from the date of registration, which must take place within 90 days of the date of purchase of the tc bathrooms' product.

You can register our guarantee in the following ways:

1. Visit tc bathrooms website www.tc-bathrooms.com, click on the Product Guarantee section and complete ALL SECTIONS of the online form, (Product Guarantee Registration and Customer Satisfaction Survey).

Our guarantee is non-transferable and only applies to the purchaser or original end-user of the tc bathrooms' product.

How to claim under the guarantee

In the unlikely event that you are required to claim, you must first contact the person or place you bought the tc bathrooms' product from. If they deem the fault to be covered under the guarantee, they will contact us with a view to assessing the claim accordingly.

If as a result of a site visit we reasonably determine that the tc bathrooms' product is not covered by our guarantee, we reserve the right to charge you a fee of £110.00 to cover the labour costs incurred in making the site visit.

Should an on site visit be needed, the completion of an on site visit form will be required, where we will ask you to provide your credit/debit card details. In doing so, you consent to allow us to use these details to process the payment of £110.00, should it arise.

Throughout this catalogue all measurements are given in millimetres. Every effort has been made to ensure the accuracy of all information in this publication, however the measurements on line drawings should only be used as a guide and final checks made before purchase. We must also reserve the right to amend details, prices and specification without notice. Whilst we have endeavoured to maintain accuracy throughout this publication all images are for illustration purposes only and are subject to change. Colour reproduction is as accurate as current printing methods allow.
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